

Membership Type: Minimum Term Commitment Memberships

MEMBERSHIP TERMS AND CONDITIONS

DEFINITIONS

In this Agreement, "Club Owner" means REGEN London. "Club" means the club at which the Agreement is signed. "I" and "Member" means the person whose name and signature appear on this document. "Licensor" means the brand owner. Member is responsible for updating address and contact information.

COOLING OFF PERIOD

If I wish to cancel this Agreement, I may do so by emailing written notice to the Club. The notice must say that I do not wish to be bound by the Agreement and must be delivered before midnight on the fourteenth day from the Agreement date. The Club will refund anything I have paid, but the refunded amount will be less an amount for the membership I have already used (if any) at the then-current one-day pass rate. This will be calculated on a per-swipe basis. If the amount of use surpasses the initial start-up fees, my membership will be terminated immediately; however, no refund will be issued. Refunds will be made no later than 14 days after the day on which the Club was informed about my decision to cancel, and the access card returned. The refund will be made using the payment method I used for the initial transaction; there are no cash refunds.

MEMBER OBLIGATIONS

This Agreement is a legally binding obligation for which I am financially responsible. If I have a prepaid membership, I acknowledge that the fee paid is not refundable under any circumstances. If I have a term membership, my membership will automatically renew after the term ends and I will continue to be billed according to my regular billing schedule unless I provide notice of cancellation. A term membership has an early cancellation fee of £75.00. I agree not to conduct any kind of commercial or business activity in the Club and will not act as a personal trainer for anyone within the Club. I understand I am responsible for updating my address and contact information.

CANCELLATIONS

By signing up for a **minimum term commitment** membership, you have agreed to a **fixed contract length of [X months]**, which **cannot be cancelled early** without the **early cancellation fee** mentioned earlier of **£75**.

- After completing your minimum term, your membership will **automatically convert to a rolling monthly membership at the same discounted rate** unless you provide one full calendar month's notice to cancel.
- To cancel after your commitment period, please follow the **Rolling Monthly Membership** cancellation process outlined below:
 - If you wish to cancel your rolling monthly membership, you must provide one full calendar month's notice by emailing your home club at yourlocation@regen-london.com.
 - Your final payment will be taken on the 1st of the month following your notice, and your membership will remain active until the last day of that month.
 - You are responsible for all fees up until your final membership day, regardless of usage.
 - If you have any outstanding fees (such as unpaid invoices or additional services used), these must be settled before your membership is terminated.

If collection or legal services are needed to collect any unpaid amount, I am responsible for all costs of collection, including solicitor's fees of Club Owner and/or Licensor. If I die or become totally or permanently disabled, upon reasonable written notice to the Club with proof of the death or disability, either I or my estate may cancel this Agreement and receive a prorated refund of the unused portion of membership fees incurred.

MEMBERSHIP FREEZE

I have the right to freeze my membership for a minimum of one month and up to three months per year, during which time I will not be charged standard membership dues. I must provide written notice at least five days in advance of my next billing cycle. For prepaid or term agreements, the membership will be extended for a period equal to the freeze period. A membership cannot be cancelled during a freeze period.

FACILITIES AND SERVICES

The Club reserves the right at any time to delete, discontinue, repair, or replace the facility equipment without any effect on this Agreement. The Club may be closed for up to two weeks each year for maintenance purposes.

For Sites with a Sauna:

The infrared sauna must be used with respect—please leave it in the condition you would want to find it. As it is a dry sauna, members must not enter wet after using the showers.

PRICES

From time to time, and not more than once per year, the Club may need to increase the price of my membership fees. The Club will give at least 30 days' notice of any incoming price increase and will make it very clear when the price increase will take effect and how much my membership will cost after the increases. During this period, I will have my usual right to terminate my membership in accordance with the membership terms and conditions. If I do not terminate the membership by the date given to me in the notice then the price of my membership will be increased in accordance with the notice provided.

MINIMUM AGE

All membership holders of the club must be a minimum of 16 years of age. All minors under the age of 18 must have a parent or legal guardian sign the membership agreement.

NO STEROIDS

I understand that the Club bans the use of steroids and I agree not to use, sell or exchange steroids on the Club's premises.

LIMITATION OF LIABILITY

I agree that, except for any legal responsibility that Club Owner or Licensor cannot exclude in law (such as for death or personal injury), Club Owner and Licensor are not legally responsible for any: (i) losses that (a) were not foreseeable to me and them when the contract was formed or (b) were not caused by any breach on the part of Club Owner or Licensor; (ii) business losses; or (iii) losses to non-consumers. I understand that only authorized members or guests may access the Club and I am not permitted to share my access card with anyone else. Access cards are not returnable and non-refundable. The access card has been issued to enable me to securely access the Club in accordance with the terms of my membership. If I lose or misplace the card, I need to contact the Club to remove the card immediately. If I require a replacement card, I understand I will be charged for the replacement card at the then-current rate.

PAYMENT AUTHORIZATION

I understand that if I terminate the agreement or stop the automatic membership payment arrangement in a manner not described in the agreement, I may be liable to the Club Owner for damages for breach of contract.

GUEST REQUIREMENTS

I understand I may be expected to show proper identification when I enter the facility. Guests must adhere to the same rules and policies as members, and I am responsible for ensuring my guests comply.

DAMAGED, LOST OR STOLEN PROPERTY

I understand that the Club Owner and Licensor are not responsible for any of my personal property that is damaged, lost, or stolen while in or around Regen London. I understand and agree that I am liable for all damage I cause to the equipment or physical infrastructure of the club facility and will reimburse the Club Owner for any damage I cause.

PHYSICAL CONDITION AND NO MEDICAL ADVICE

I confirm that I am in good physical condition and have no medical reason or impairment that would prevent me from my intended use of Regen London facilities. I understand and acknowledge that the Club Owner and Licensor will not and cannot provide me with any medical advice. If I have any health or medical concerns now or after I join, I will discuss them with my doctor before using the facilities.

RULES AND REGULATIONS

I agree to follow any club rules posted at the club or communicated by club staff. Licensor or the Club may, in its sole discretion, modify its rules or policies without notice at any time. Club rules may vary by location.

VIDEO NOTICE

I may not take unauthorized photos or videos anywhere in the Club. I understand that the Club uses unmonitored video surveillance and access card usage is logged, which both may be retained by the Club for future use.

MEMBERSHIP SUSPENSION FOR MISCONDUCT

The Club reserves the right to suspend or terminate membership without refund if a member violates club rules, engages in misconduct, or poses a threat to the safety or wellbeing of other members or staff.

PRIVACY AND DATA PROTECTION

Your privacy is important to us. We comply with GDPR and relevant data protection laws. Member data is collected, stored, and used for the purpose of managing membership and providing services. For more details, please refer to our Privacy Policy.

CLASS BOOKINGS AND CANCELLATIONS

Members are encouraged to book classes in advance. If you need to cancel a booking, please do so at least 6 hours in advance. Late cancellations or no-shows will incur a fee.

By purchasing this membership, I acknowledge and I affirm, that I understand, and agree to the Membership Terms and Conditions and Privacy Policy.